SALADMASTER[®]

Limited lifetime warranty

This certifies that your product is warranted to be free from defects in material and craftsmanship under normal use and service for the lifetime of the original consumer. If your product has a heat control or cord, such specific component parts are warranted for one (1) year from the date of purchase.

If warranty service should be necessary, please contact your Dealer, Distributor, or Representative or the Consumer Service Department listed below for instructions and a return authorization number. You may then return the product properly packaged and postage prepaid along with your proof of purchase, name, address, telephone number, and a description of the claimed defect. Any products, including any part or parts, which, upon examination by the manufacturer, are found to be defective will be repaired or replaced with a comparable product or part without charge during the warranty period. You assume risk of loss or damage to products, and you are responsible for the costs of shipping and handling, when products are shipped from you to us for warranty service and when repaired or replaced products are shipped back to you, regardless of whether this warranty is found to apply. The limited warranty period for any product repaired or replaced under this limited warranty shall be the remainder of the original warranty.

EXCLUSIONS: This warranty does not apply to damage caused by accidents, misuse, abuse, commercial use, neglect, tampering, alterations, ordinary wear and tear, damage in transit, damage due to environmental or natural elements, or service by unauthorized personnel. Product that has been damaged by use with excessively high heat; or product that is flaking (exclusion applies to stainless steel products only), stained, discolored, marked, scratched, warped, or pitted indicates use other than that recommended by the manufacturer, will not affect the performance of the product, and is not covered by this warranty. Further warranty information can be obtained from our Consumer Service Department.

This warranty is limited to the original consumer with proof of purchase and is not transferable. If the product was not purchased new from the manufacturer or an Authorized Dealer, Distributor, or representative of the manufacturer, this warranty is null and void.

The manufacturer reserves the right to utilize comparable reconditioned, refurbished, repaired, or remanufactured products or parts in the warranty repair or replacement process. Such products and parts will be comparable in function and performance to an original product or part and warranted for the remainder of the original warranty period.

LIMITATIONS: THE MANUFACTURER'S SOLE AND EXCLUSIVE LIABILITY UNDER THIS WARRANTY, AND THE CONSUMER'S SOLE EXCLUSIVE REMEDY, IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT AT THE MANUFACTURER'S SOLE OPTION. THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY OTHER DAMAGES, INCLUDING, WITHOUT LIMITATION, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER DIRECT OR INDIRECT ARISING OUT OF OR IN CONNECTION WITH PRODUCT, ITS USE OR ITS PERFORMANCE. IN NO EVENT WILL MANUFACTURER'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY THE CONSUMER FOR THE PRODUCT(S) AT ISSUE.

Any oral or written description of a product is for the sole purpose of identifying it and shall not be construed as an express warranty. Any assistance the manufacturer or Dealer, Distributor, or Representative provides outside the terms or limitations of this limited warranty will not constitute a waiver of such terms or limitations, or extend or revive the warranty. The limitations in this warranty apply notwithstanding any failure of the essential purpose of the limited remedies. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

THIS WARRANTY IS EXPRESSLY GRANTED IN LIEU OF ALL OTHER EXPRESS WARRANTIES. THE DURATION OF ANY IMPLIED WARRANTIES (INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) RELATING TO THE PRODUCT IS LIMITED TO THE PERIOD DESCRIBED ABOVE (OR THE ONE-YEAR PERIOD FOR HEAT CONTROL OR CORD). Some states/jurisdictions do now allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state, or country to country.

Saladmaster 4300 Amon Carter Blvd. Suite 100 | Fort Worth, TX 76155